

## **Buying a Ticket**

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		) to Los Angeles, Calif t Nov 29 2014	fornia (LAX)		F	Round-trig 1 a	o, econi dult ca		
1. Review I	light	and Fare							
Departure Mon, Nov 24	-	Spirit Addines Flight 731 Cooct: (Arbus A313) (1743)	Take-off Mon 7 25a Landing Mon 9 58a	ORD: O'Hare Intens LAX: Los Angeles	atonal	en 33m			
Return Flight Sat, Nov 29	-	Spint Antines Flight 562 Coach   Antinis A319   238 m	Take-off Sat 6 15a Landing Sat 7.22a	LAX Los Angeles LAS McCarran		th 07m			
		Connection		LAS: Las Vegas, Ni	6 8	th 53m			
	-	Spirit Aufines Flight 445 Coach 1 Arbus A218 (1515)	Take-off Sat 9 15a Landing Sat 2 45p	LAS McCarran ORD: OHare Intens		3h 31m			
tee fare name •									

When Michelle is sure that all the information is correct, she can start entering in her personal information. First, she types in her First and Last Name. Next, she types in her e-mail and her phone number. If Michelle has a frequent flyer number for this airline, she can enter the number.



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	Velanes Flight 446   Avrilles A219 (1511	Take off. Sat 9:15a Landing: Sat 2:45p Instan	LAS: McCarran ORD: O'Hare Inte	mational	3h 31m			
Fare Details								
		Base Fare	Taxes & Carrier Surcharges	Total				
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Traveler 1 (primary contact First Name		M	ddle Name					
		M	ddie Name					

Michelle also has to check the price of the flight to make sure that it is the same as what she saw earlier.

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When Michelle is sure that all the information is correct, she can start entering in her personal information. First, she types in First and Last Name.



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First, she types in her First and Last Name.

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Smith								
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michelle.smith@gmail.com			+1	773-280-5794				
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Date of Birth	Gender							
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Next, she types in her e-mail and her phone number.



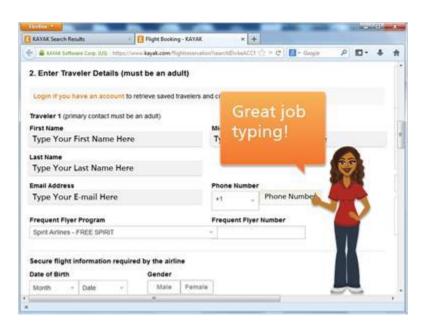
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Now it's your turn to try. Type in your first name, middle name and last name in the spaces provided. To move from one space to the next, push the tab button on your keyboard. When you are done, click on the I'm Done button.

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Now type in your e-mail and your phone number. When you are done, click on the I'm Done button.





## Great job typing!

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For security purposes, the airline needs to have Michelle's birth date.



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She will also need to select the gender.

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3. Travel Options (optional)					
We Recommend Trip Protection					
T's wise to always consider a travel protection plan to cove	er your trip costs from the	e unexpected " - Fro	eners F	eb 2014	t
Yes, add Trip Protection for \$21.59 (USD) per passen					
Get reimbursed up to 100% if you have to cancel p more		NISH088 2392	ry. job lay	off, and	
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✓ 24/7 award-winning live support (Global Call Center of Call Center)	of the Year. ICMI)				
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Travel insurance offered by Alianz Global Assistance. Proc conditions and exclusions apply, warn more	duct available to resident	ts of all states except	Washingt	ion. Term	ns,

If Michelle plans to buy plane tickets from Kayak again, she can create an account by entering her e-mail and a password.



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KAYAK Search Results	Flight Booking - KAYAK	* +					
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3. Travel Options (op	tional)						
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Yes, add Trip Protection	for \$21.59 (USD) per passenger will	h a total price of \$21.59	(USD).				
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<ul> <li>Remburses unexpect</li> </ul>	ted costs associated with trip interrupti	on					
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Free Review Period: Rece have not filed a claim or depo	ive a refund on your premium within 10 day arted on your trip	ys of purchase if you decid	te to cancel your	coverage	and yo	a i	
4. Enter Billing Inform	mation						

Kayak offers trip protection that Michelle can buy in case Michelle cannot make the trip due to illness, injury or job layoffs. Michelle decides not to buy the trip protection.

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4. Enter Billing Information							
For your protection we have secured t	this checkout form with	256-bit SSL encryptio	n.				
Payment							
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Expiration Date							
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Security Code							
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To pay for the plane ticket, Michelle will need to enter her credit card information.



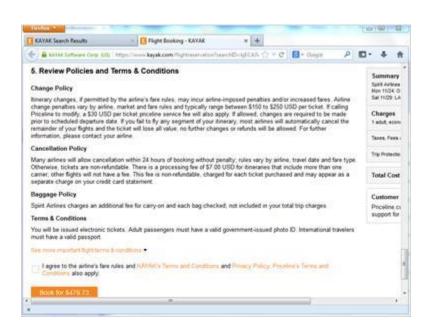
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To pay for the plane ticket, Michelle will need to enter her credit card information.

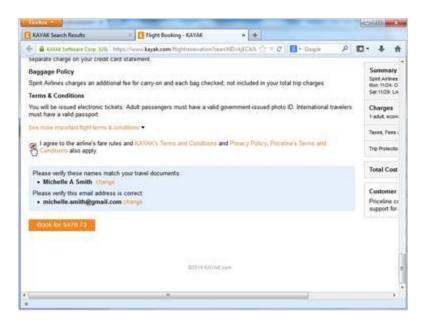
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She will also have to enter her billing address.



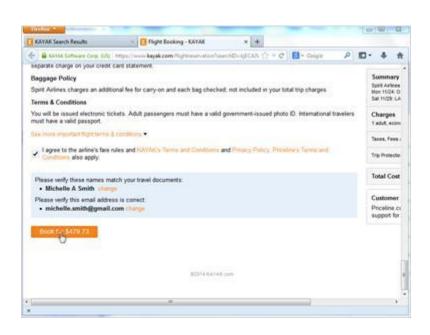


Finally, Michelle reviews the policies and terms for her plane ticket.



She checks the box to agree to the rules.





She clicks on the "Book for..." button to buy the ticket. After she buys the ticket, she will receive a confirmation e-mail in her e-mail Inbox.

